

Claim Office Locations

Arizona

Phoenix - WC
P.O. Box 968005
Schaumburg, IL 60196
800-982-9734
Fax 818-227-1740

Phoenix – CD
P.O. Box 66965
Chicago, IL 60666-6095
800-982-9734
Fax 866-257-1205

California

Brea
P.O. Box 1749
Brea, CA 92822-1749
866-239-6897
Fax 714-984-2201

Glendale - CD
P.O. Box 29099
Glendale, CA 91209
(800) 347-5679
(818) 500-4700
Fax 818-409-7893

Irvine – Direct Markets
1920 Main Street, Suite 950
Irvine, CA 92614
800-435-8842
Fax 949-838-3819

Los Angeles / Woodland Hills
P.O. Box 968005
Schaumburg, IL 60196
800-338-3160
818-227-1700
Fax 818-227-1740

Roseville –Direct Markets
2901 Douglas Blvd. Suite 355
Roseville, CA 95661-4250
800-572-8842
Fax 916-787-3177

Claim Office Locations

Sacramento / Rancho Cordova
P.O. Box 968062
Schaumburg, IL 60196
916-635-1113
800-239-4829
Fax 800-547-2487

San Diego
P.O. Box 66965
Chicago, IL 60666-0965
619-235-1382
Fax 866-257-1205

San Francisco
P.O. Box 968002
Schaumburg, IL 60196
800-701-4926
Fax 415-538-7150

Colorado

Colorado Springs
Zurich Claim Reporting
Care Center
P.O. Box 49547
Colorado Springs, CO 80949
800-987-3373
Fax 877-962-2567

Greenwood Village – Direct Markets
6400 S. Fiddlers Green Circle, Suite 1180
Greenwood Village, CO 80111-4913
800-262-3122
Fax 303-290-7996

Connecticut

Hartford / Rocky Hill
P.O. Box 968064
Schaumburg, IL 60196
800-239-4559
860-257-6500
Fax 800-887-1335

Florida

Orlando
P.O. Box 968084
Schaumburg, IL 60196
800-340-8602
407-660-9096
Fax 407-660-0339

Claim Office Locations

Orlando – Direct Markets
1900 Summit Tower Blvd. Suite 220
Orlando, FL 32810-5903
800-645-8842
Fax 407-667-3360

Tampa
P.O. Box 968071
Schaumburg, IL 60196
800-239-4781
813-873-2055
Fax 800-333-8004

Georgia

Atlanta
P.O. Box 968051
Schaumburg, IL 60196
800-241-7570
404-851-3200
Fax 404-851-3601

Atlanta Specialties Claims
P.O. Box 968047
Schaumburg, IL 60196
800-241-7570
404-851-3200
Fax 404-851-3692

Atlanta – Direct Markets
600 Galleria Parkway SE, Suite 990
Atlanta, GA 30339-5992
800-443-8842
Fax 770-952-5727

Illinois

Chicago
P.O. Box 66941
Chicago, IL 60666-0941
800-695-6575
847-240-8000
Fax 847-240-8172

Schaumburg
1400 American Lane
Schaumburg, IL 60196
800-525-2251
847-605-6000

Claim Office Locations

Rosemont – Direct Markets
6133 N. River Road, Suite 940
Rosemont, IL 60018-5116
800-448-9797
Fax 847-698-7510

Indiana

Indianapolis
P.O. Box 968070
Schaumburg, IL 60196
800-239-0283
317-587-7500
Fax 800-282-7538

Kansas

Overland Park
P.O. Box 968020
Schaumburg, IL 60196
800-777-9005
913-345-8600
Fax 913-345-1582

Overland Park – Direct Markets
7045 College Blvd.
Overland Park, KS 66211
913-339-1000
Fax 800-840-8842

Maryland

Baltimore
P.O. Box 968066
Schaumburg, IL 60196
800-239-6851
410-366-1000
Fax 800-404-9987

Bowie – Direct Markets
16701 Melford Blvd., Suite 310
Bowie, MD 20715-4377
800-842-8415
Fax 877-707-9732

Massachusetts

Andover
P.O. Box 968011
Schaumburg, IL 60196
800-818-5835
978-738-8700
Fax 978-738-8760

Claim Office Locations

Framingham – Direct Markets
175 Crossing Blvd. Suite 100
Framingham, MA 01702-4472
800-443-4513
Fax 508-628-5770

Minnesota

Edina
P.O. Box 968020
Schaumburg, IL 60196
800-811-2501
Fax 913-345-1582

Nebraska

Omaha
P.O. Box 4034
Schaumburg, IL 60196
800-228-9283
402-963-5000
Fax 402-963-5270

Nevada

Las Vegas
P.O. Box 66965
Chicago, IL 60666-6095
702-408-3835
Fax 866-257-1205

New Jersey

Marlton
303 Lippincott Drive
Marlton, NJ 08053-4160
800-257-8134
856-596-2090
Fax 856-985-1401

Parsippany
P.O. Box 968044
Schaumburg, IL 60196
800-255-3612
973-394-5100
Fax 973-394-5262

Clark – Direct Markets
100 Walnut Avenue, Suite 600
Clark, NJ 07066-1297
800-367-8842
Fax 732-815-3959

Claim Office Locations

New Mexico

Albuquerque
P.O. Box 968023
Schaumburg, Il 60196
866-828-6816
214-866-1500
Fax 214-866-1676

New York

Long Island / Melville
P.O. Box 968045
Schaumburg, Il 60196
800-396-6677
631-845-2550
Fax 631-845-2530

Long Island DBL & TDB
P.O. Box 9102
Plainview, NY 11808-9002
800-887-9111
631-845-2200
DBL - Fax 631-845-2393
TDB/STD/LTD - Fax 631-845-2231

New York Specialties Claims (One Liberty Plaza)
P.O. Box 968041
Schaumburg, IL 60196-8041
800-442-2935
Fax: 866-255-2962

Latham – Direct Markets
15 British American Blvd.
Airport Park
Latham, NY 12110-6400
800-525-1125
Fax 518-220-9662

North Carolina

Charlotte
P.O. Box 968080
Schaumburg, IL 61096
800-808-6412
704-553-0360
Fax 704-551-3402

Claim Office Locations

Raleigh – Direct Markets
3605 Glenwood Avenue, Suite 450
Raleigh, NC 27612-3972
800-334-3490
Fax 919-782-1879

Ohio

Columbus – Direct Markets
One Easton Oval, Suite 310
Columbus, OH 43219-6062
800-282-4328
Fax 614-559-4004

Oregon

Portland – Direct Markets
650 NE Holladay, Suite 850
Portland, OR 97232-2098
800-648-2144
Fax 503-238-2439

Pennsylvania

Philadelphia
P.O. Box 968053
Schaumburg, IL 60196
800-257-8134
856-596-2090
Fax 856-985-2960

Pittsburgh
P.O. Box 1880
Pittsburgh, PA 15230-1880
800-888-8765
412-928-9990
Fax 412-928-0543

Pittsburgh – Direct Markets
Two Penn Center West, Suite 200
Pittsburgh, PA 15276-0113
800-243-5414
Fax 412-494-3252

Tennessee

Nashville
P.O. Box 968077
Schaumburg, IL 60196
800-366-8366
615-872-1300
Fax 615-872-1303

Claim Office Locations

Texas

Dallas
P.O. Box 968023
Schaumburg, IL 60196
866-828-6816
214-866-1500
Fax 214-866-1676

Dallas Specialties Claims
P. O. Box 619143
Schaumburg, IL 60196
800-727-1080
214-866-1500
Fax 214-866-1369

Houston
P.O. Box 420249
Houston, TX 77242
800-539-5325
713-787-7860
Fax 713-787-7890

Houston – Direct Markets
363 N. Sam Houston Pkwy E. Suite 820
Houston, TX 77060-2419
800-622-2660
Fax 281-405-5278

Plano –Direct Markets
6900 North Dallas Parkway, Suite 800
Plano, TX 75024-4204
800-622-6262
Fax 972-423-1701

Washington

Renton – Direct Markets
900 SW 16th Street, Suite 220
Renton, WA 98057
800-255-3433
Fax 425-277-4435

Vancouver –Direct Markets
19120 S.E. 34th Street, Suite 115
Vancouver, WA 98683-1435
360-449-6800
Fax 360-896-4354

Claim Office Locations

Wisconsin

Milwaukee
P.O. Box 3193
Milwaukee, WI 53201-3193
800-631-6074
262-798-8920
Fax 262-798-8883

Canada

Vancouver Claims Office
One Bentall Centre
2050 - 505 Burrard Street,
Vancouver, BC V7X 1M6
Phone: 866-345-3454 (bilingual)
Fax: 877-977-8077

Calgary Claims Office
333 - Fifth Avenue S.W.
Suite 350
Calgary, Alberta
T2P 3B6
Phone: 866-345-3454 (bilingual)
Fax: 877-977-8077

Toronto Claims Office
400 University Avenue, 23rd Floor
Toronto, Ontario
M5G 1S7
Phone: 866-345-3454 (bilingual)
Fax: 877-977-8077

Montreal Claims Office
1100 Boul Rene Levesque Ouest,
Suite 1840,
Montreal, Quebec
H3B 4N4
Phone: 866-345-3454 (bilingual)
Fax: 877-977-8077